

*Bringing civility to
contentious issues
through facilitated
community dialogue*

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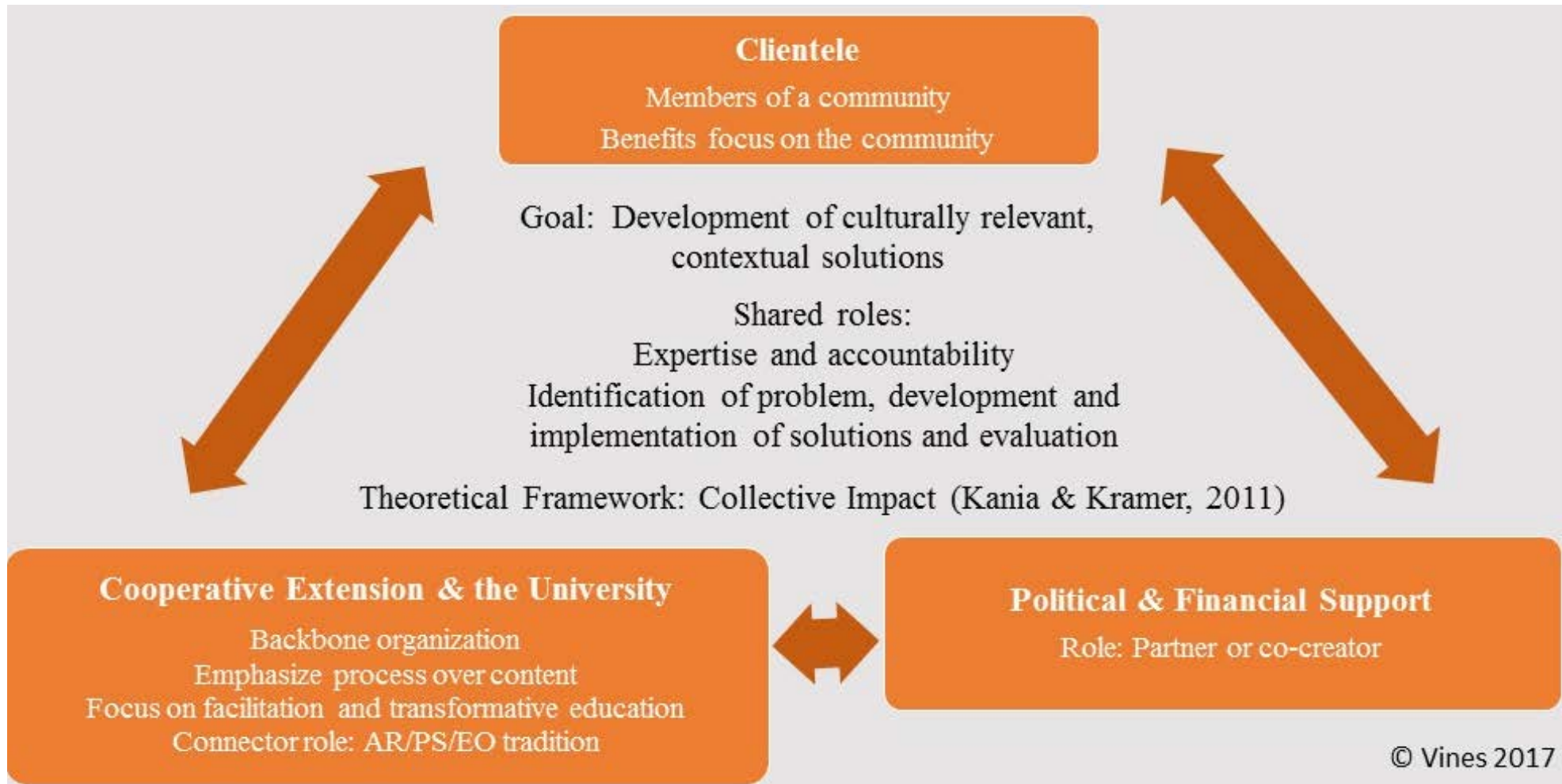




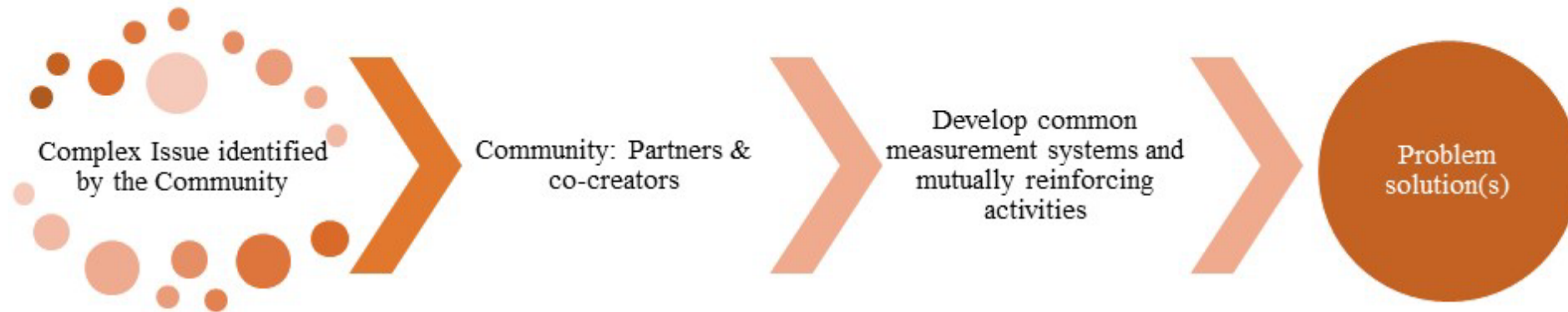
Agenda

- Overview of program delivery related to:
 - Engaged approaches
 - Collective impact
 - Shared expertise
 - Educational approaches
- The Citizen's Input Committee Example
- Your stories
- Reflection

An Engaged Model for Extension Program Delivery



Conceptualization of Collective Impact

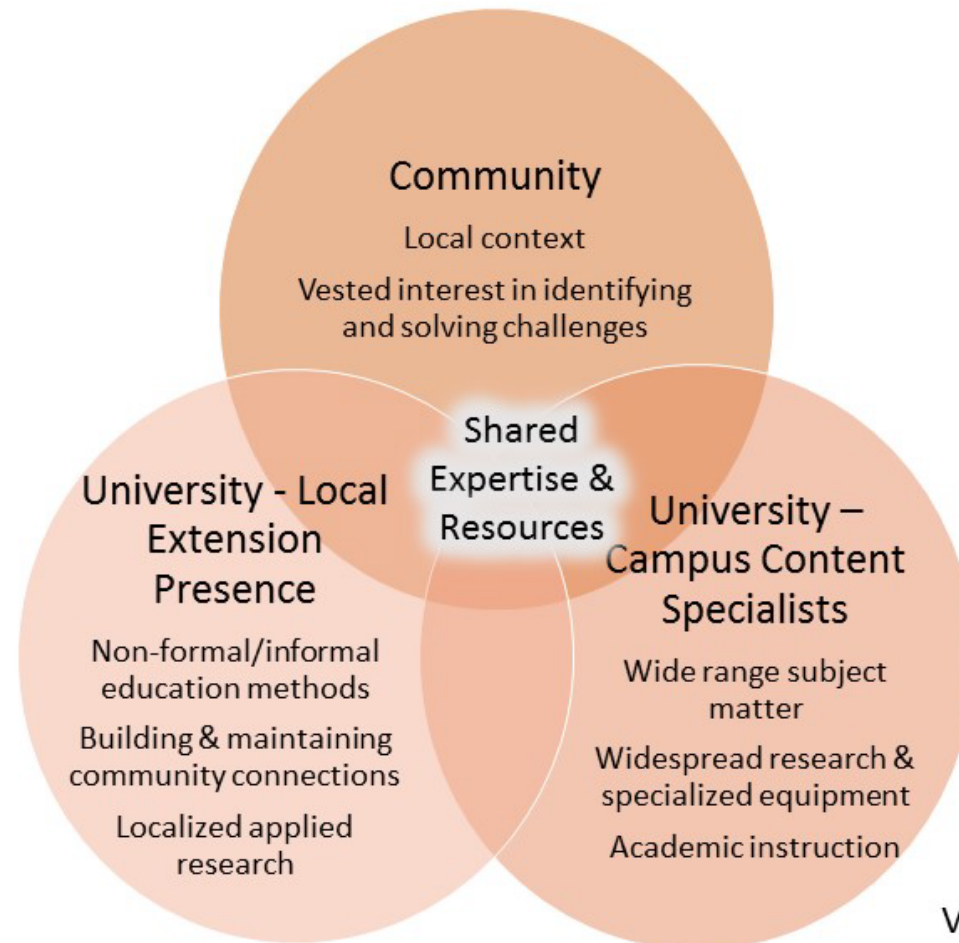


Shared progress as a result of continuous communication among partners operating through support of a backbone organization. Includes multiple sources of expertise. The funder is also a partner.

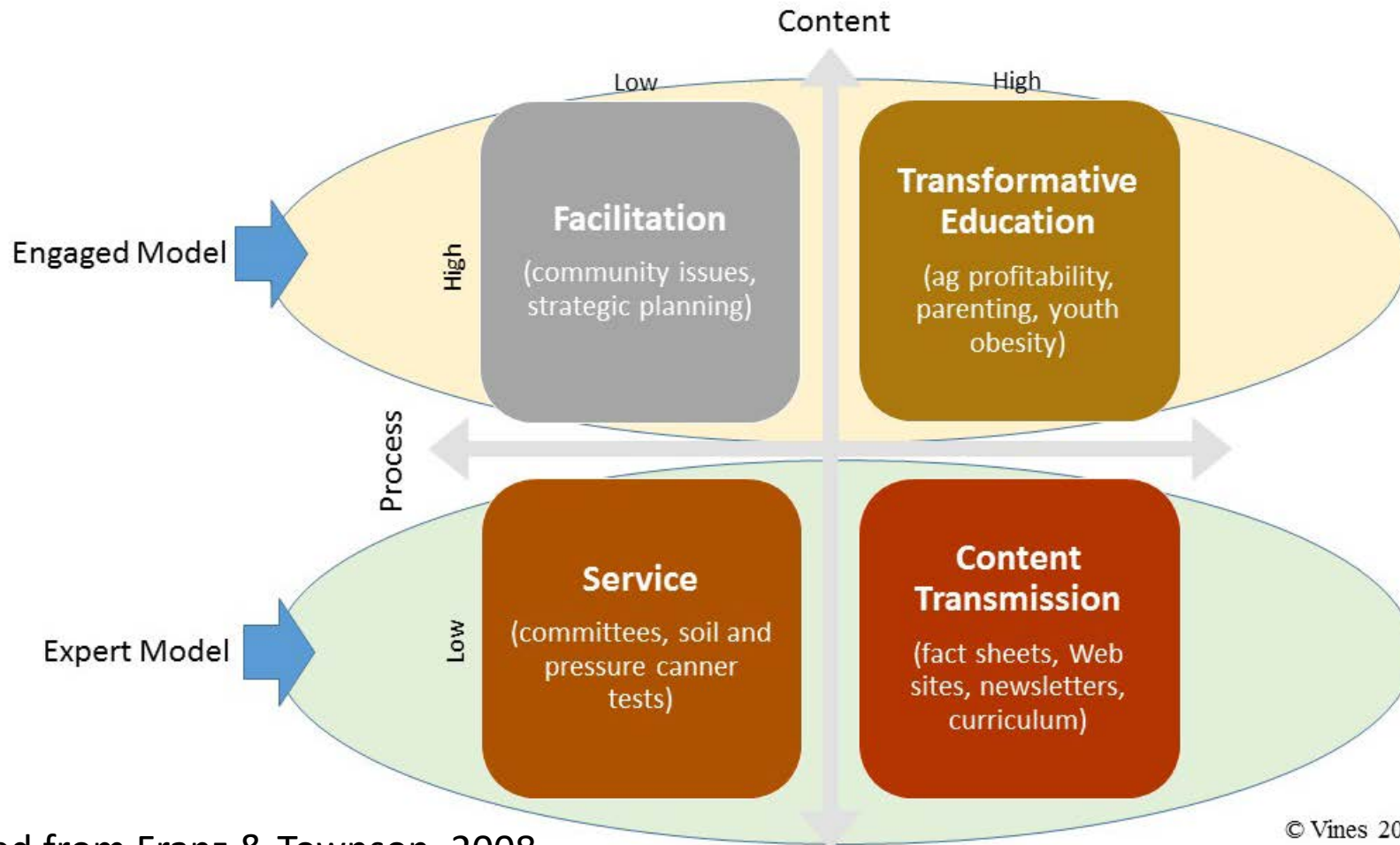
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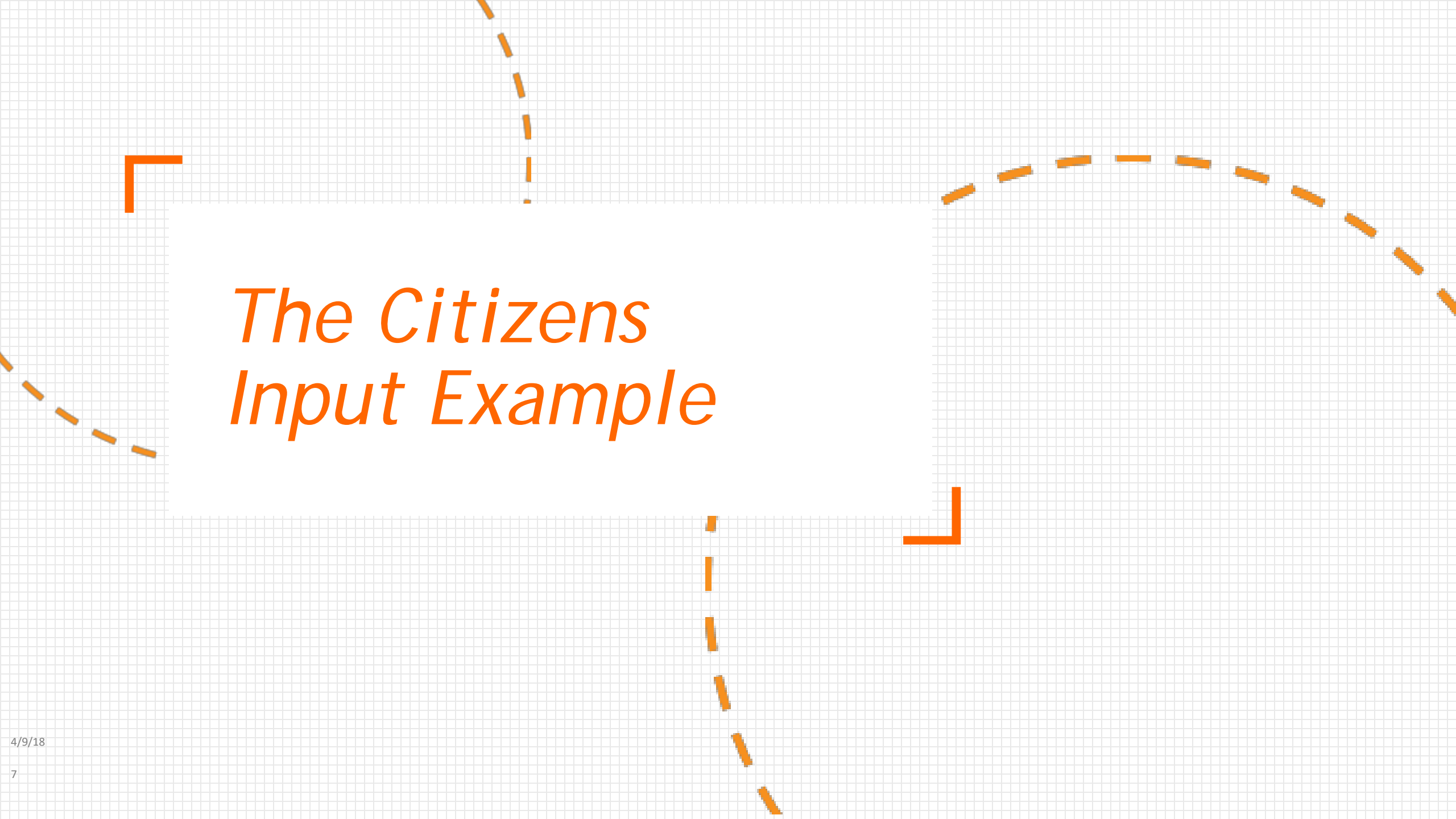
Based on Kania & Kramer, 2011

Shared Expertise



Educational Approaches





The Citizens Input Example

My Story

- Complex Issue – Identified by Community
- Background
- Community description
- Roles/Expertise provided:
 - Extension Agent/Educator
 - University
 - Community

My Story

- Use of educational approaches
 - Service
 - Content transmission
 - Facilitation
 - Transformative education
- Outcomes
 - Short – knowledge, awareness, skills, aptitudes
 - Medium – behavior
 - Long – benefit to society/community/industry

Your stories

- Issue
- Background
- Community description
- Roles:
 - Extension Agent/Educator
 - University
 - Community
- Educational approaches
 - Service
 - Content transmission
 - Facilitation
 - Transformative education
- Outcomes
 - Short - KASA
 - Medium - Behavior
 - Impact – community, industry, society



Reflection:

- What contentious issue needs to be addressed in your community?
- How might you approach it differently based on our discussion today?
- What difference might the ability to resolve this issue make in your community?
- Questions

Thank you!

- Karen A. Vines, kvines@vt.edu

